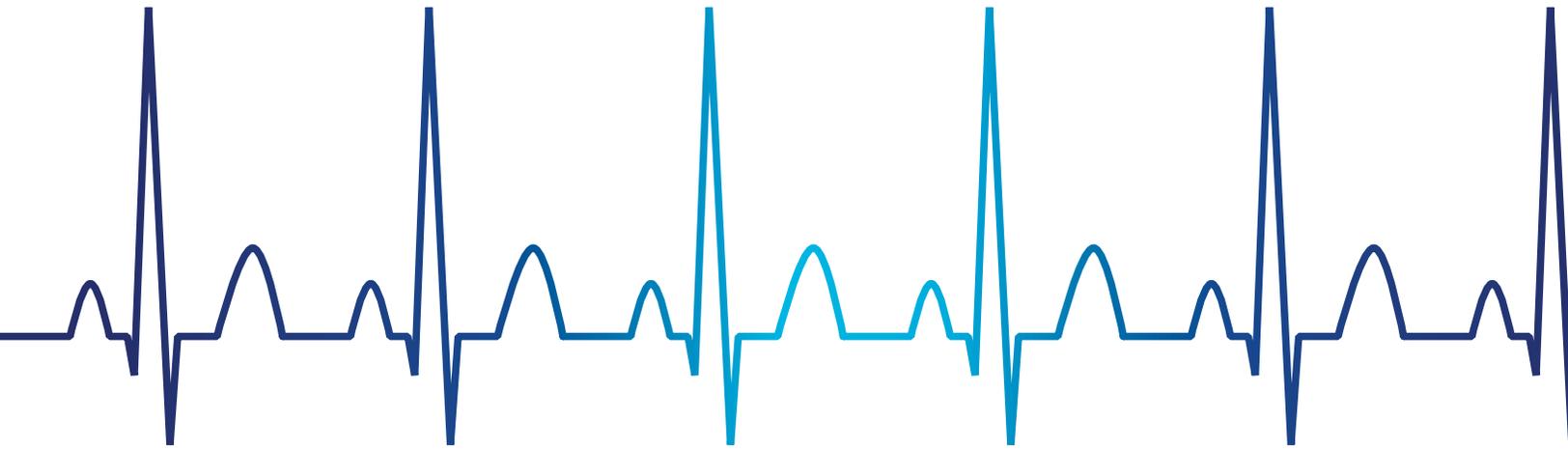


# Well Orchestrated



Hackensack  
Meridian *Health*

2018 Annual Report





Hackensack  
*Meridian Health*



## 2018 Annual Report

- 2 LETTER FROM THE CHIEF EXECUTIVE OFFICER
- 3 LETTER FROM THE CHAIRMAN OF THE BOARD
- 4 MISSION, VISION & BELIEFS
- 5 HACKENSACK MERIDIAN *HEALTH* BY THE NUMBERS
- 6 GROUNDBREAKING PARTNERSHIPS
- 14 RESEARCH AND INNOVATION
- 32 FACILITY AND PROGRAM IMPROVEMENTS
- 44 PHILANTHROPY
- 50 COMMUNITY BENEFIT
- 64 CONTINUED LEADERSHIP

## LETTER FROM THE CHIEF EXECUTIVE OFFICER



**D** **DO YOU KNOW** that moment when a song hits you just right? You're driving along the highway, or in the middle of a long run or bike ride, and the melody simply lifts your spirits. You can't help but succumb to the irresistible desire to tap your feet and sing along. You listen to the song over and over again, soaking up the magic it has bestowed upon your otherwise 'normal' day.

A perfectly constructed song like that doesn't create itself. There's a critical process met by composers, musicians, vocalists, producers and recording engineers who collaborate to bring you a beautiful experience. If any one of those pieces falls short, the song will too.

The same is true in health care. An exceptional patient experience occurs when a fine-tuned team works in unison to care for those in need. With the right collaboration, magic can happen. The only difference –we can't afford to have any one piece fall short.

I am extremely proud of the fact that Hackensack Meridian *Health* is a “well-orchestrated” organization. It's our mission to transform health care and be recognized as the leader of positive change. We can't achieve our mission without working tirelessly to continuously improve every element of care that we provide. This includes every touch point – from access services to transport, lab technicians, nurses, doctors and more – that impacts a patient's experience. Each of these people needs to flawlessly work in concert to deliver a symphony of care.

Enclosed you'll find some highlights from 2018 that demonstrate how we are orchestrating excellence at Hackensack Meridian *Health*. We have accomplished so much in such a short amount of time and we have an incredible team, board and community to thank for these advancements. I am even more excited to see what the future holds and can't thank you enough for your continued support!

**Robert C. Garrett, FACHE**

*Chief Executive Officer  
Hackensack Meridian Health*

## LETTER FROM THE CHAIRMAN OF THE BOARD



**I AM TRULY BLESSED** to serve as chairman of the Board of Trustees at Hackensack Meridian *Health*. A few years ago we took a grand step – merging two health networks to form one that could serve the whole state. Our vision was bold, and the road ahead was challenging, but we knew it was the right thing to do.

When the merger was official and the time came to view ourselves as one, I was delighted to see our new mantra take shape: well-orchestrated.

I think it precisely describes how we approach every aspect of Hackensack Meridian *Health*. When something is well-orchestrated, it is meticulously planned, highly organized and laser-focused on specifically intended

outcomes. Well-orchestrated speaks so well to what we do—orchestrating treatments, protocols, procedures and programs to get people well, and keep them well. No decision, big or small, is made without thoughtful consideration and planning.

One example of a well-orchestrated accomplishment that was particularly meaningful to me was the merger of Carrier Clinic into the Hackensack Meridian *Health* family. A significant amount of work went into this in 2018, and we were so proud to officially welcome them into Hackensack Meridian *Health* on January 3, 2019.

So many of us have a personal connection to the services provided at Carrier Clinic, either suffering ourselves from a behavioral or mental health condition, or seeing a loved one struggle. Now is the time to remove the stigma that prevents people from getting the help they need. With Carrier Clinic, we are committed to increasing access and enhancing behavioral health services throughout the state.

There are so many more examples enclosed that showcase how Hackensack Meridian *Health* is not only a well-orchestrated organization. Thank you for joining us on this incredible journey!

**Gordon N. Litwin, Esq.**

*Chairman*

*Hackensack Meridian Health*

*Board of Trustees*

## MISSION

Transform health care and be recognized  
as the leader of positive change.

## VISION

Innovation is in our DNA, compelling us to create  
a world where: the highest quality care is human-centered,  
accessible and affordable; we deliver outcomes that  
matter most; and excellence is the standard.

## BELIEFS

Creative ... I will do my part to make things better.  
Courageous ... I will do the right thing.  
Compassionate ... I am the human experience.  
Collaborative ... I embrace teamwork.

Hackensack Meridian Health  
BY THE NUMBERS

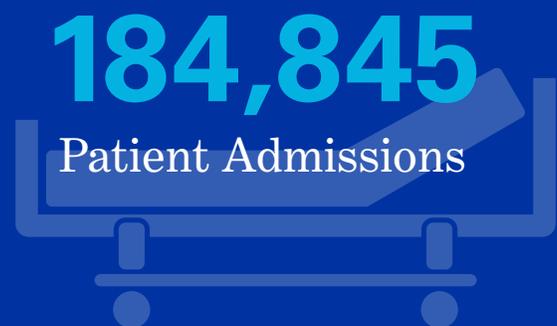


**18,060** Births

**1,794,656**  
Outpatient Visits



**598** Medical Residents



**\$6B** in Revenue

*These numbers reflect data as of December 2018.*



# harmony

*/'härmənē/*

The quality of forming a pleasing and consistent whole

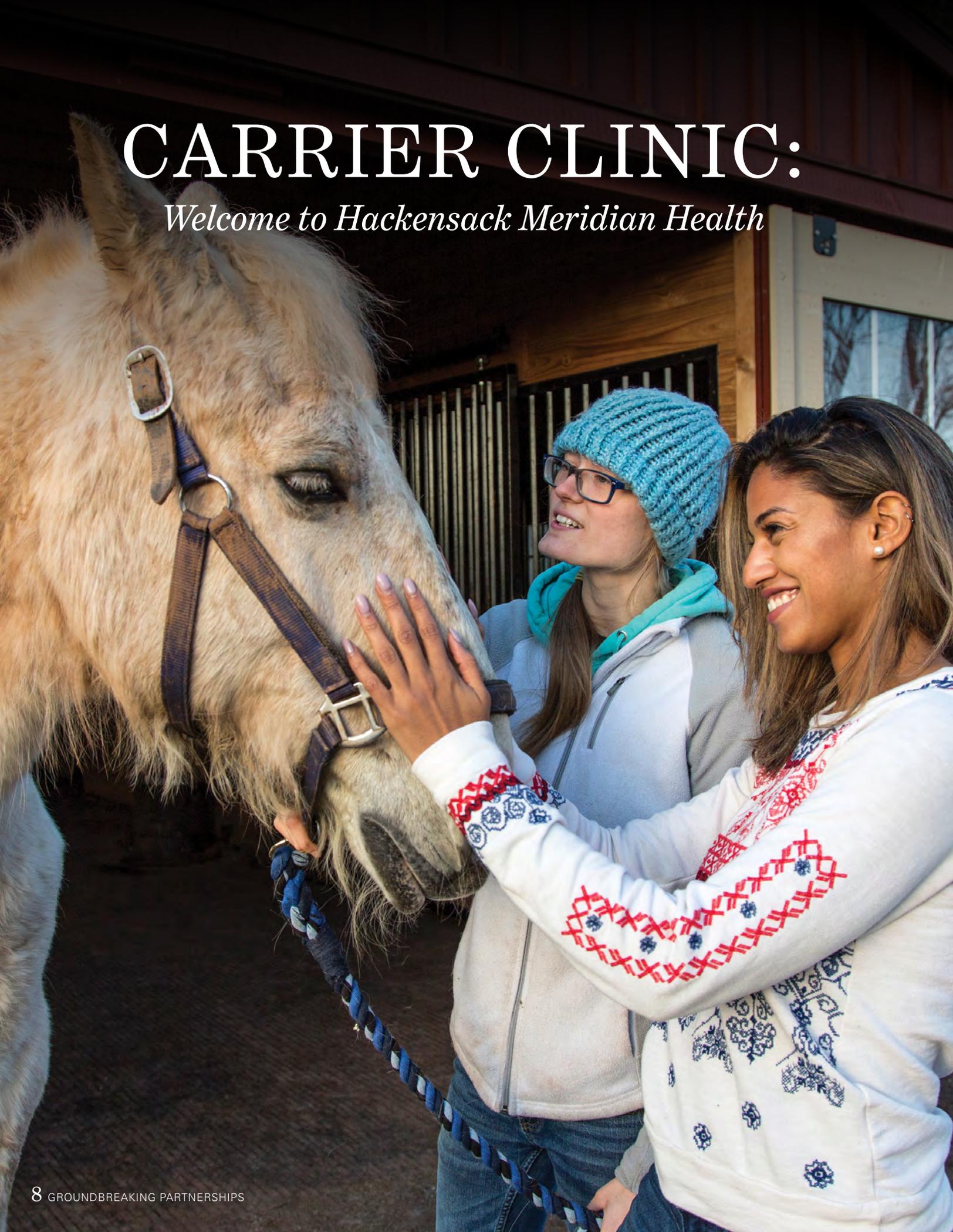


# GROUNDBREAKING PARTNERSHIPS

Finding compatible partners takes hard work – but it’s necessary to grow and thrive. We simply can’t evolve and serve the community alone. We have built some beautiful relationships through the years, and that didn’t stop in 2018. We are so grateful to collaborate in perfect harmony with other leading health care and academic organizations, developing groundbreaking advances in care.

# CARRIER CLINIC:

*Welcome to Hackensack Meridian Health*





In early January, Carrier Clinic, a leader in behavioral health with a 100-year history in the state, officially joined Hackensack Meridian *Health* with a mission to deliver unsurpassed behavioral health care in the region.

The merger – a rare partnership in the U.S. of a behavioral health provider and a multi-hospital network – is enhancing care in several ways:

- New addiction treatment centers will open in New Jersey, including the first one next year.
- Urgent care centers will offer behavioral health services on site – a first in New Jersey.
- A \$25 million investment will update Carrier’s Belle Mead campus.
- A multi-disciplinary team of experts including primary care physicians, psychiatrists, and advanced practice nurses would closely coordinate all needs – addiction treatment, routine care, mental health issues – to provide optimal treatment throughout the 17-hospital network.
- The merger will enhance research to improve behavioral health care and provide additional opportunities for the network’s growing psychiatry residency programs, including the creation of a child adolescent psychiatry fellowship.

## Get to Know Carrier Clinic

**Located** in Belle Mead, New Jersey

297 **Beds**

1,100 **Team Members**

6,716 **Inpatient Admissions**

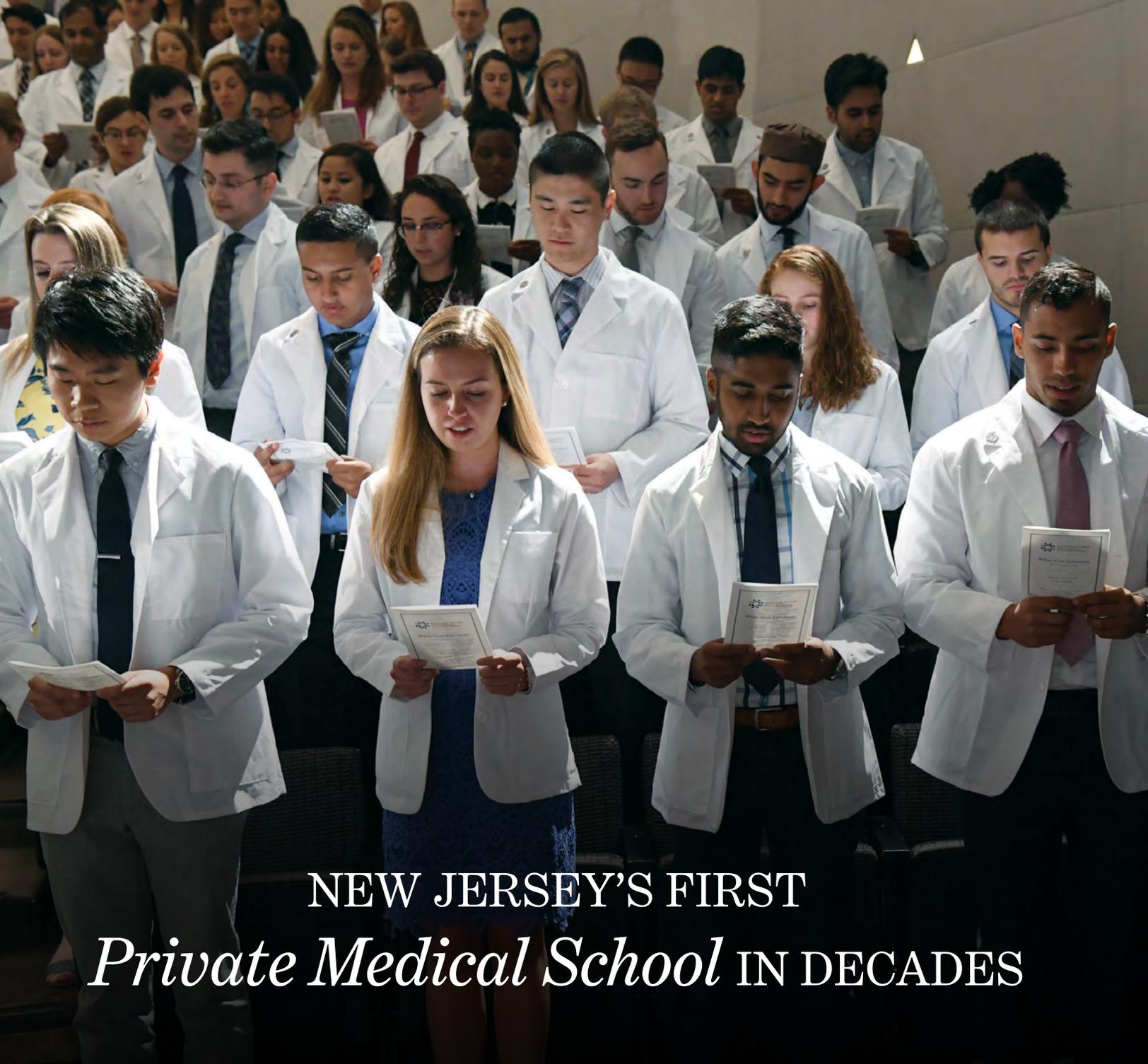
8:1 **Patient-to-counselor Ratio**

**Inpatient Programs:** Psychiatric Acute Care; General Adult Psychiatric and Dual Diagnosis; Older Adult Psychiatric & Dual Diagnosis (ages 65+); General Adult Unit; Comprehensive Services Unit.

**Addiction Services:** Blake Recovery Center alcohol and substance abuse treatment program.

**Adolescent Services:** Intensive Residential Treatment Program (Co-Ed); East Mountain School grades 7-12; East Mountain Youth Lodge residential treatment services program ages 13-18.

**Specialty Services:** Electroconvulsive Therapy (ECT) Program



## NEW JERSEY'S FIRST *Private Medical School* IN DECADES

In July, 60 students in the first class at the Hackensack Meridian School of Medicine at Seton Hall University launched their medical careers with a White Coat ceremony at the school. More than 2,100 students applied for the 60 slots. The inaugural class includes two practicing RNs, five graduate students as well as a future physician with a Ph.D. in pharmacology.

Half the students are from New Jersey and nearly half are women.

Additionally, the Hackensack Meridian *Health* Board of Trustees has established a \$100 million endowment fund for scholarships to the school, fulfilling a high priority to ensure top students can afford a medical education.



## A Deep Understanding of Community

Students at the Hackensack Meridian School of Medicine will develop partnerships with families living in stressed communities and shadow them to understand and help families overcome factors that can impede or contribute to well-being, such as access to grocery stores and transportation to access care. Students will recognize the factors that influence health outcomes — socioeconomics, race, ethnicity — and they will design treatment and prevention plans that maximize the health potential of each patient — in full consideration of the community each patient lives in.

Graduates from the Hackensack Meridian School of Medicine at Seton Hall University will help shape the health care system of tomorrow, one that is not confined to the walls of hospitals or offices but will integrate seamlessly with community-based activities and agencies.

# New Approval by NCI Places Cancer Center Among the *Best in the Nation*



The National Cancer Institute recently approved John Theurer Cancer Center at Hackensack University Medical Center as a member of the Georgetown Lombardi Comprehensive Cancer Center Consortium. John Theurer Cancer Center is now a member of one of just 16 cancer collaboratives based at the nation's most prestigious institutions including Harvard University, Dana-Farber/Harvard Cancer Center; Cleveland Clinic, part of the NCI-designated Case Comprehensive Cancer Center and the Mayo Clinic Cancer Center.

Our partnership with NCI-designated Georgetown Lombardi Comprehensive Cancer Center is at the center of this incredible achievement. It enables both organizations to continue their research at the highest level to deliver tomorrow's breakthroughs in cancer cures today. We have worked together since 2013 with a common mission to prevent, treat, and cure cancers by linking scientific discovery, expert and compassionate patient care, quality education, and partnership with the community. The NCI's approval of the consortium represents the culmination of integrated research and collective talent and resources of two cancer centers.



Georgetown Lombardi Comprehensive Cancer Center Consortium serves patients in the New York, New Jersey and Washington, D.C. metro areas. The Consortium's strategic objectives are to advance transformative cancer research; reduce the impact of cancer and diminish disparities in our catchment area; lead high-impact clinical research; ensure long-term growth, vibrancy and stability of the research enterprise; and develop the next generation of cancer scientists, clinicians and educators. Separated by distance but connected by commitment, these two unique organizations have united to advance innovation in research, treatment and advocacy in the fight against cancer in the United States.

John Theurer Cancer Center supports one of the largest bone marrow transplant (BMT) programs in the Northeast, performing well over 400 transplants annually. In 2014, John Theurer established a BMT program at Georgetown Lombardi, expanding access to this life-saving treatment in the Washington, DC area. Together, the two centers have also expanded the ability to bring CAR T-cell therapy, a revolutionary customized immunotherapy, to more people and invest in studies to assess other potential uses of this immunotherapy. John Theurer's multiple myeloma program brings a new expertise to Georgetown Lombardi and to their patients who can benefit from advances in treatment.

Combined with Georgetown Lombardi's substantial research base, John Theurer Cancer Center is working to solve some of the biggest challenges in cancer today.

NEW COLLABORATION.  
NEW DISCOVERIES.  
**NEW  
CURES**

1 of only 16 cancer center consortia in the U.S.  
approved by the National Cancer Institute

 Hackensack Meridian Health  John Theurer Cancer Center

*Consortium Member of*

Georgetown | Lombardi  
COMPREHENSIVE CANCER CENTER

 **NCI** Comprehensive Cancer Center  
A Cancer Center Designated by the National Cancer Institute



*cre·scen·do*

*/krə 'SHen, dō/*

The highest point of a song; increased intensity



# RESEARCH *and* INNOVATION

Every year we are striving to reach the next level, peaking with better research, increased innovation and more effective technology – a crescendo, if you will. We are proud that we reached a crescendo again in 2018, introducing some incredible innovations and technological advancements that are sure to raise the level of care provided.



# Center for **DISCOVERY** & **INNOVATION** Takes Shape

Hackensack Meridian *Health's* Center for Discovery and Innovation (CDI) is the new hub for biomedical research throughout the Network. CDI resides in approximately 100,000 square feet of newly renovated laboratory and support space at the former home of the Hoffmann-La Roche Institute of Molecular Biology (RIMB) at ON3 in Clifton and Nutley. In 2018, 10 labs officially moved into the impressive facility with prominent faculty members recruited from leading academic centers advancing science every day.

The CDI is comprised of three institutes that focus on developing strategies to detect, prevent or treat:

- **CANCER AND INFECTIOUS DISEASES** involving numerous cancer cell types and infections due to weakened immunity
- **MULTIPLE MYELOMA**, which is a specific cancer of plasma cells that are found in bone marrow and make up an important part of the immune system

- **REGENERATIVE MEDICINE** solutions that can heal damaged tissues and organs that cannot be treated with current therapies

Overall, the CDI is dedicated to preventing, reducing and curing acute and chronic diseases related to cancer, infectious diseases and other life-threatening and debilitating conditions. In pursuing its mission, the CDI seeks to address some of society's critical goals, from improving health and wellness to reducing health care costs and overcoming global health disparities.



Our Innovation Experts:

# THE BEAR'S DEN

**H**ACKENSACK MERIDIAN HEALTH established a \$25 million investment fund dedicated to bringing innovations and breakthroughs in health care delivery to market. A panel of experts – including leading physicians, CEO Robert Garrett and other network executives, venture capitalists and patent attorneys – vet proposals from entrepreneurs for consideration. The experts, known as the Bear's Den, gather regularly to consider investing in a variety of potential breakthroughs to enhance care delivery, patient satisfaction and to make care more cost effective. Two significant investments were made through the Bear's Den so far:

## **PILLO – A HEALTH ROBOT FOR THE HOME**

The first project funded through Bear's Den in June of 2018, Pillo, is a health robot for the home that automatically dispenses and refills medication and provides options for other care including telemedicine consultations between patient and physician.

## **PURPLESUN – A GAME CHANGER IN INFECTION CONTROL**

PurpleSun is the second innovation funded through Bear's Den. It's a new technology that uses a form of ultraviolet light energy to keep hospitals clean and safe. It has been piloted in operating rooms, post-acute care units, intensive care and emergency departments and has reported a 98 percent effectiveness in eliminating microorganisms in those areas, according to recent reports published in the American Journal of Infection Control.







# *Cutting-Edge* Robotic-Assisted Technology

**H**ACKENSACK UNIVERSITY MEDICAL CENTER was among the first hospitals in the world to acquire the innovative da Vinci single port (SP) system in 2018, a cutting-edge robotic-assisted technology used by surgeons to perform complex urological procedures. Hackensack University Medical Center, a center for excellence in advanced robotic surgery, is the first and only hospital in New Jersey to have access to this groundbreaking technology.

The da Vinci SP technology's revolutionary design enables single port surgery, narrow access surgery, triangulation and 360-degree rotation. Surgeons only need to make a one-inch incision utilizing da Vinci SP, which may cause less stress, shorten recovery time and improve cosmesis. Currently, the robotic system is U.S. Food & Drug Administration (FDA) approved to perform minimally invasive surgery in urologic procedures, including prostate cancer, kidney cancer and advanced urinary tract reconstruction surgery.

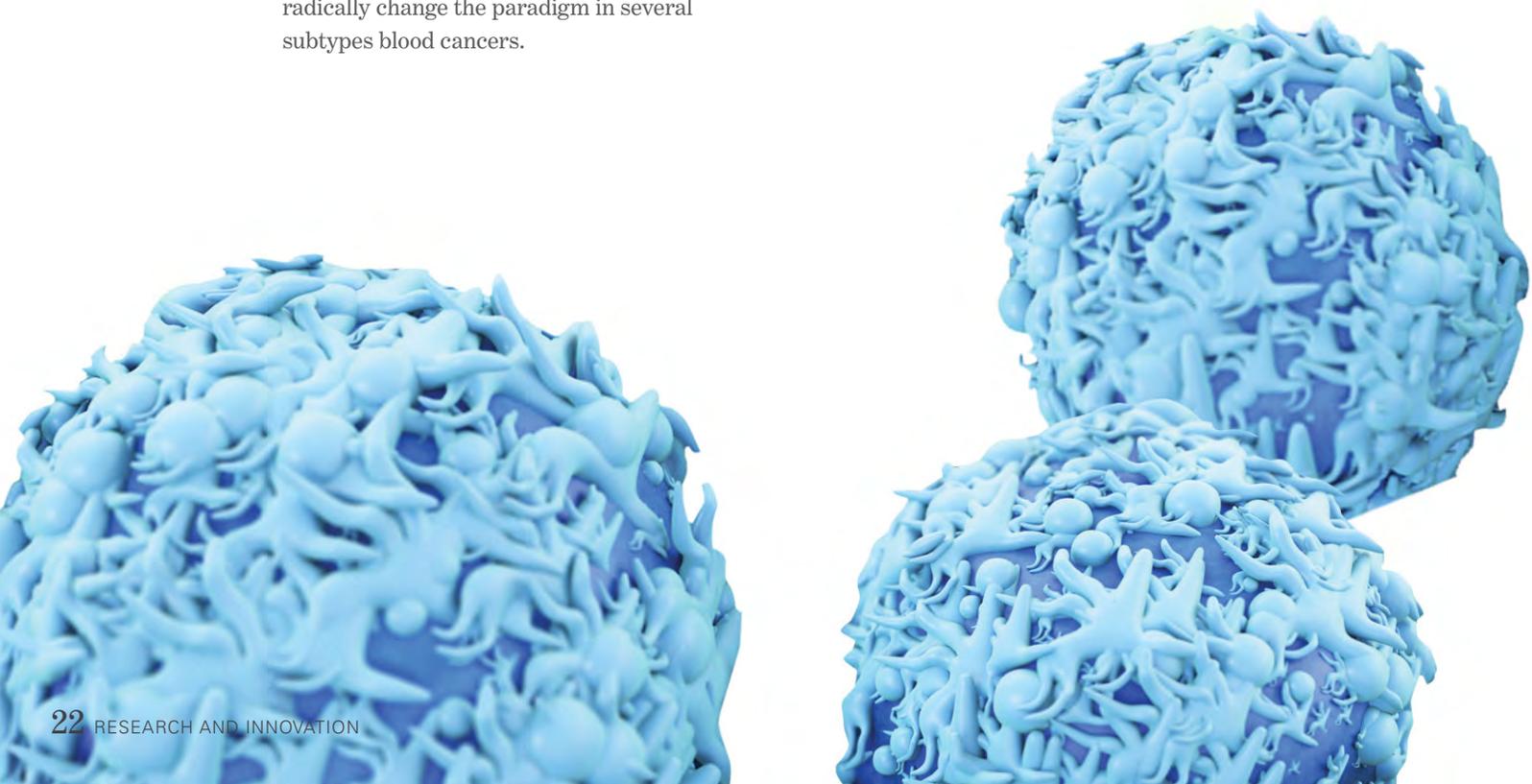


# Continued Leaders in CAR-T Cell Cancer Therapy

**J**OHNTHEURER CANCER CENTER at Hackensack University Medical Center was the first hospital in New Jersey certified to offer Yescarta (axicabtagene ciloleucel), a cell-based gene therapy, to treat adult patients with certain types of large B-cell lymphoma who have not responded or who have relapsed after at least two other kinds of treatment.

John Theurer Cancer Center has been involved in CAR-T cell therapy research for nearly a decade. This therapeutic modality represents the first gene modified cell based live therapy approved for adults, and will radically change the paradigm in several subtypes blood cancers.

Each dose of CAR-T cell therapy is a customized treatment created using a patient's own immune system to help fight the lymphoma. The patient's T-cells, a type of white blood cell, are collected through a process called "apheresis" and genetically modified using a disarmed virus, to produce receptors on their surfaces called CARs, allowing the T cells to recognize and attach to certain targets on cancer cells. Once the cells are modified, they are returned to the patient, where the CAR T cells can now find, bind to, and kill cancer cells.





**Exercise equipment manufacturer NuStep donated recumbent bikes, customized for stroke survivors—for example, with a mitt for the plegic (paralyzed) hand and a brake for the plegic leg.**

## Rehab Revolution

Led by Sara Cuccurullo, M.D. and Talya K. Fleming, M.D., the two co-principal investigators of the JFK Johnson Stroke Recovery Program Stroke-HEART™ Trials, doctors and staff at JFK Johnson are conducting an innovative research study not seen anywhere else in the country.

The Stroke-HEART™ Trials are investigating the impact of cardiovascular conditioning on stroke patients, aiming to reduce mortality and incidence of new strokes, as well as improve patients' functional outcomes. Preliminary data from the first 20 months of the study is promising: zero deaths in the group of 160 participants compared with 46 deaths in the control group of 240 people receiving the normal standard of care.

The Stroke Recovery Program is changing the lives of participants, and that's just the beginning. The team has presented the program to at least 12 venues nationally and been approached by other rehabilitation centers about replicating it. The hope is that the research will convince Medicare and other insurers to extend funding to stroke patients.

## A Life-Changing Gift

Hackensack University Medical Center is one of only a few certified transplant centers in New Jersey. The specialized team performs adult kidney, pancreas, and simultaneous kidney/pancreas, and pediatric kidney transplant surgeries and provides all necessary services to support and guide patients through the transplantation experience.

In 2018, a remarkable event took place: One single donor gave two patients at our hospital life-changing gifts. A 6-year-old boy received a kidney after dealing with dialysis for renal failure and complex developmental abnormalities and a 54 year old woman received a pancreas after living with type 1 diabetes for more than 45 years, marking the first pancreas transplant at Hackensack University Medical Center since 2012.

This extraordinary story gives hope to so many as the lives of two of our patients were positively affected because of one deceased donor.





## EXPANDING COMPREHENSIVE CARDIAC SERVICES

Jersey Shore University Medical Center bolstered its cardiac services with the addition of the new Advanced Heart Failure Center. The program provides specialized treatment options such as Left Ventricular Assist Device (LVAD) surgery, as well as services for patients with new onset heart failure, cardiomyopathy and valvular heart disease.

The Advanced Heart Failure Center provides specialized cardiovascular care through counseling, promoting compliance, and offering advanced treatment options such as inotropic therapy or LVAD. For patients with advanced heart failure, the LVAD technology is a mechanical pump attached to the heart, helping it pump more blood with less work. The specialized treatment options offered through the Advanced Heart Failure

Center contribute to improved outcomes, including decreased symptoms, improved quality of life, and reduced rates of hospital re-admission.

Cardiovascular disease specialist Jesus Almendral, M.D., FACC and cardiothoracic surgeon Sinan Simsir, M.D. developed the new program. Their robust expertise and capabilities expands services at the region's leading cardiovascular center and serves a critical need for patients newly diagnosed with heart failure, as well as those who have more advanced disease and have had LVAD or transplant surgery elsewhere. The Jersey Shore team is proud to make this specialized service even more convenient and accessible to residents in Central Jersey and along the Jersey Shore.



## PERFORMING QUALITY IN VOLUME

Hackensack University Medical Center is one of the busiest centers in the country utilizing percutaneous ventricular assist devices (pVADs or Impella pumps) for management of cardiogenic shock, the most common cause of hospital death due to myocardial infarction. Hackensack University Medical Center is also participating in two important clinical trials utilizing mechanical assist devices (pVADs). The first is an interventional trial focused on heart attacks and prevention of heart failure. Hackensack University Medical Center was the only hospital in New Jersey to participate in the national study whose results were presented at the 2018 American Heart Association (AHA) Scientific Session suggesting that unloading the left ventricle prior to opening the coronary artery led to better outcomes. Hackensack University Medical Center will also participate in the large definitive clinical study to evaluate mortality.

In addition to the Impella device trials, Hackensack University Medical Center is conducting more than 70 additional research studies to assure our patients receive the most cutting-edge therapies.

Hackensack University Medical Center's Structural Heart and Cardiac Surgery programs are among the busiest and most innovative nationally. The structural program performed more mitral valve clips than any other program in New Jersey, performing complex structural procedures such as valve in valve and closing para-valvular leaks. Cardiac surgeons perform more minimally invasive cardiac surgery than any other program in the region. The Advanced Heart Failure program has placed more than 13 permanent Ventricular Assist Devices during the past year in patients with severe heart failure.



# *Investment in* IMAGING TECHNOLOGY

**S**OUTHERN OCEAN MEDICAL CENTER has made significant investments in imaging technology that offers a new level of advanced technology and expertise in the Southern Ocean community. The new 128-slice CT scanner provides three-dimensional images for virtually any patient including those with cardiac and respiratory conditions that make it difficult to get high quality. Since January,

4,100 CT exams have been completed offering lower radiation doses, quicker turnaround times and faster diagnosis for the patient. Currently, only Southern Ocean Medical Center, Jersey Shore University Medical Center and Hackensack University Medical Center utilize this technology.

Southern Ocean Medical Center also leads the way in the network by being the first to install the PACS (Picture Archiving



and Communication System), a medical imaging technology that securely stores and digitally transmits electronic images and reports anytime, anywhere in the network. Using this technology, physicians can safely access the most updated version of patients' images, track the progress of their treatment, and expedite and improve care. Other innovative imaging

enhancements include a digital fluoroscopy unit capable of providing 3-D restructuring for vascular imaging, and two digital portable X-ray units that allow physicians to see images immediately at the bedside. These innovative advancements are pivotal in transforming the patient experience and improving the health of our community.

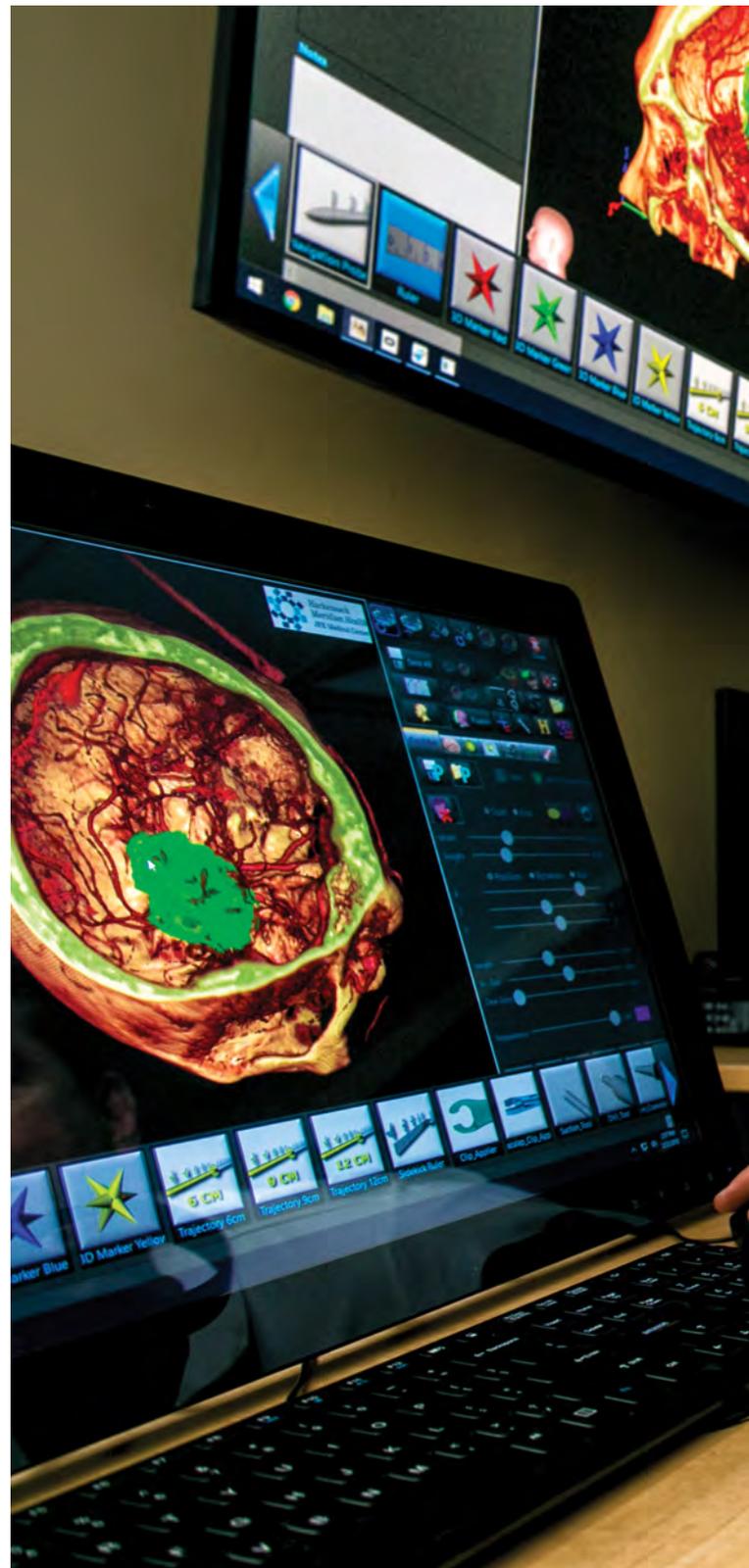
# ‘Surgical Theater’

## Empowers Patients and Doctors

**W**ONDER WHAT IT WOULD BE LIKE TO “FLY” through your own brain and see all of its unique features?

That’s what the new surgical theater system at JFK Medical Center offers to neurology patients and the surgeons who treat them. JFK is among only about 30 centers nationwide to acquire the innovative virtual reality platform, which uses headsets and computer screens to display 3-D images recreated from patients’ brain imaging scans.

The technology helps neurosurgeons more accurately map out surgeries, improving results. Patients can literally fly through their skull into their brain and see their brain features. It brings anatomy and pathology to life. It makes patients more comfortable and engaged in their own care, and on the surgeons’ side, lets them make a more precise plan and predict problems that can arise.









# EPIC

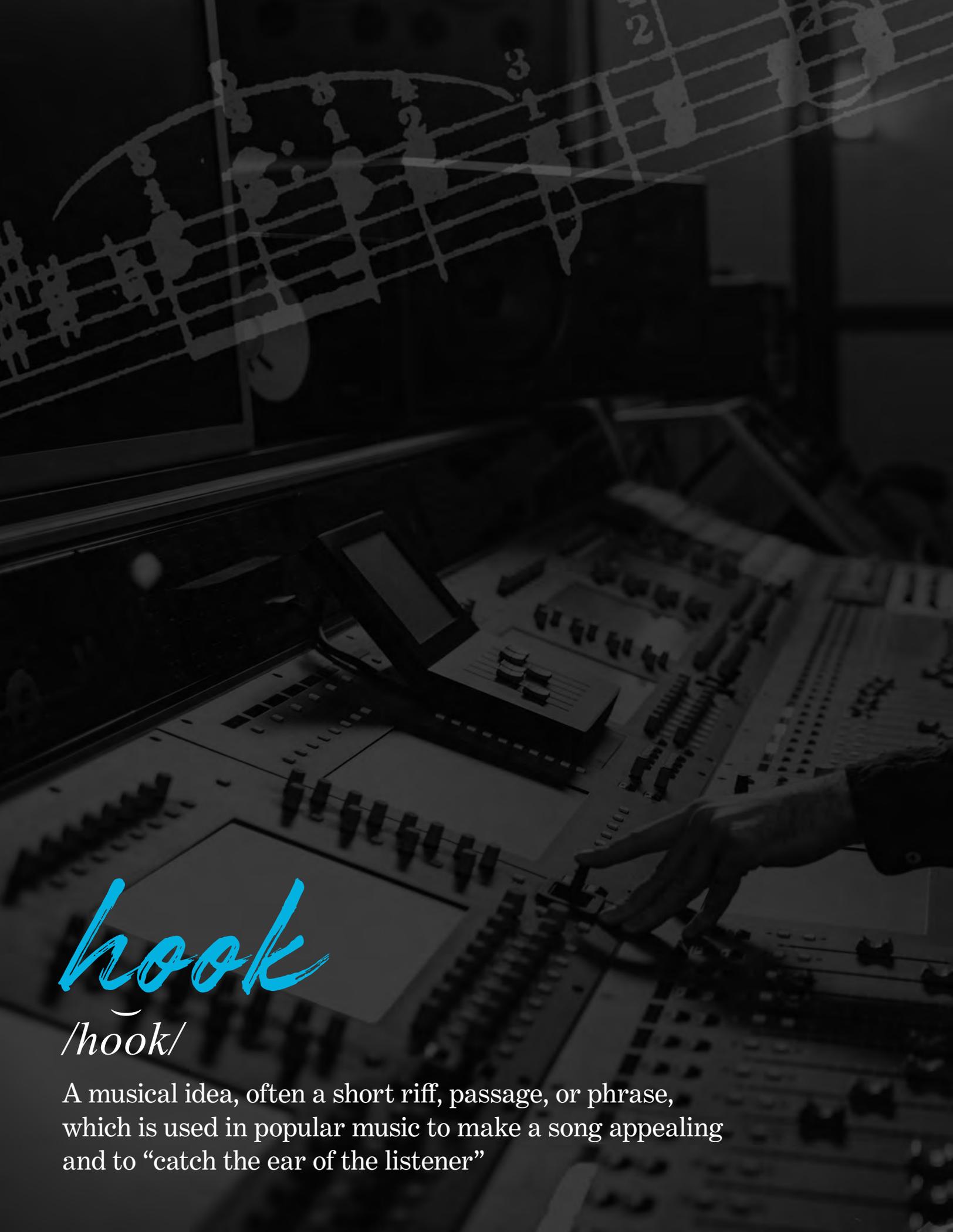
## Achievements

**E**pic Electronic Health Records went live at two sites of Raritan Bay Medical Center (Perth Amboy and Old Bridge) on July 21, 2018 and Palisades Medical Center on Feb. 28, 2019. Thousands of team members and leaders from across Hackensack Meridian *Health* were involved in the rollouts, which included the first implementation of the Epic laboratory application known as Beaker in the respective hospital settings.

The Epic Interoperability Exchange enables clinicians to access the most up-to-date and accurate records of our patients whether they are seeking care in New Jersey or on vacation across the country. In 2018, that included 3,367,988 patient records passing through the exchange to:

- 1,518 hospitals;
- 1,397 emergency departments;
- 36,219 clinics.

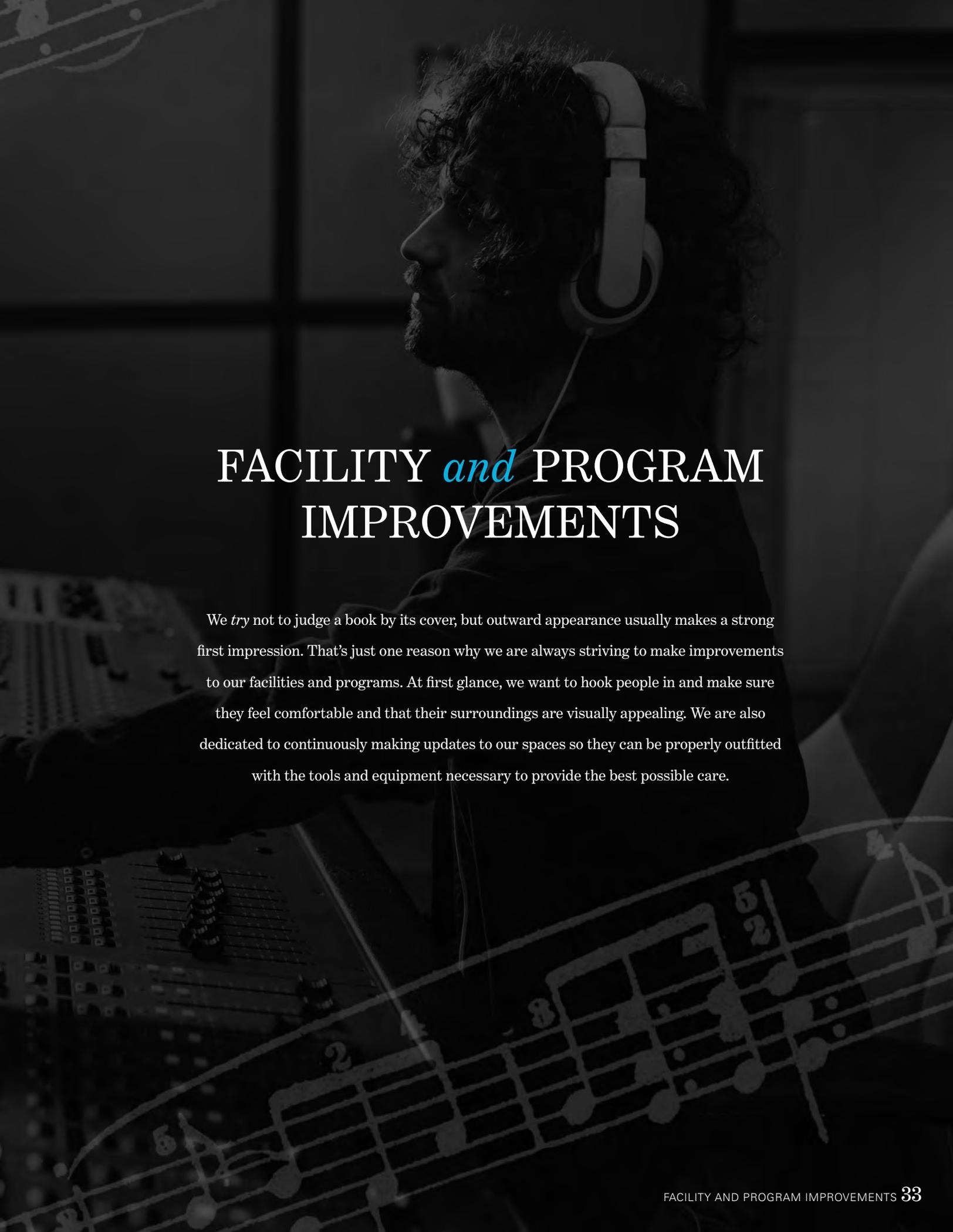
The plan is for JFK Medical Center, Riverview Medical Center and Bayshore Medical Center to go live in June 2019 and Jersey Shore University Medical Center, Ocean Medical Center and Southern Ocean Medical Center to go live in September 2019. Having the entire network on Epic fosters consistency for ease of use and training for our clinicians and is expected to provide additional functionality benefiting patients and improving efficiency.



*hook*

*/hoo̩k/*

A musical idea, often a short riff, passage, or phrase, which is used in popular music to make a song appealing and to “catch the ear of the listener”

A person with curly hair is shown in profile, wearing large white headphones. The image is dark and moody, with faint musical notes and a keyboard visible in the background. The text is centered over the image.

# FACILITY *and* PROGRAM IMPROVEMENTS

We *try* not to judge a book by its cover, but outward appearance usually makes a strong first impression. That's just one reason why we are always striving to make improvements to our facilities and programs. At first glance, we want to hook people in and make sure they feel comfortable and that their surroundings are visually appealing. We are also dedicated to continuously making updates to our spaces so they can be properly outfitted with the tools and equipment necessary to provide the best possible care.

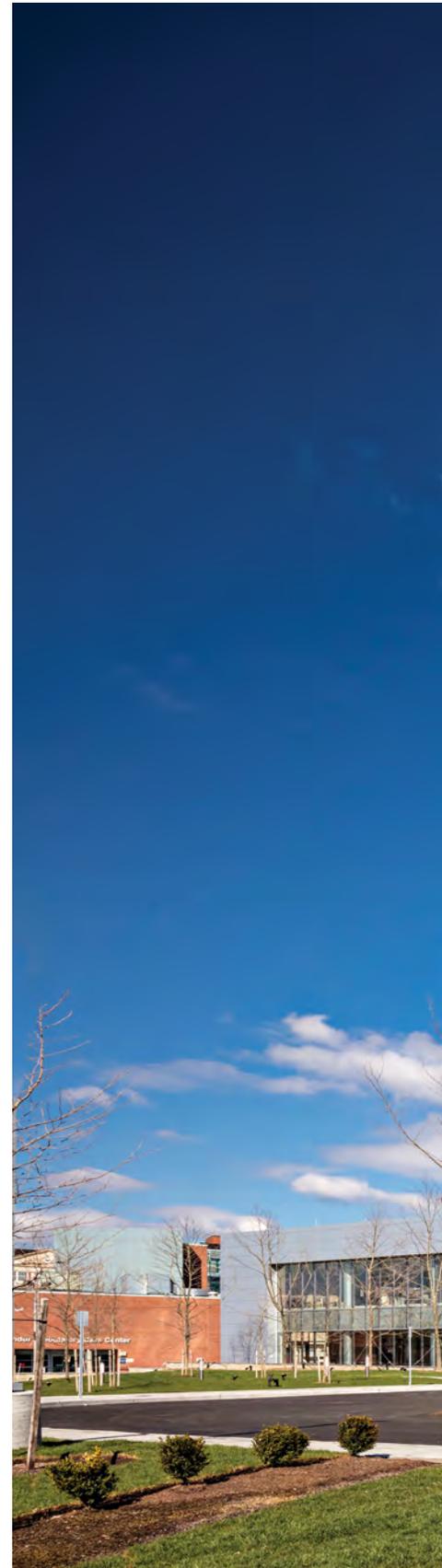
# HOPE Tower:

## Providing a New Healing OutPatient Experience

**G**UIDED BY A PATIENT-CENTERED APPROACH to care and innovation, the HOPE Tower Project was completed in June 2018. The \$265 million facility expands upon Jersey Shore University Medical Center's multidisciplinary services by providing a thoughtful and accessible Healing OutPatient Experience, where advanced technology and unsurpassed medical expertise is combined in a stunning facility. Designed with patient convenience, easy access and peace of mind as core elements in care delivery, the 10-story, 300,000 square foot facility now stands tall and sets the bar for the next generation of care. This hub of clinical excellence features:

- A world-class cancer center;
- Modern clinical offices for pediatric sub-specialists and adult medical and surgical specialists;
- High-tech academics and research space;
- Outpatient services for imaging, lab and preadmission testing;
- The Center for Simulation and Experiential Learning;
- The John K. Lloyd Amphitheater and conference center;
- Nine-level parking garage with 1,583 parking spaces for patients, guests and team members.

HOPE Tower is the latest example of Hackensack Meridian *Health's* commitment to transforming health care through innovation and education. Designed to support medical education, research and clinical care, HOPE Tower is the embodiment of the health network's core mission to deliver high-quality family- and patient-centered care, world-class education, and tomorrow's research.





# ACHIEVING LEVEL II *Pediatric Trauma Center* VERIFICATION



**F**URTHER SUPPORTING THE SPECIALIZED CHILDREN'S HEALTH SERVICES at K. Hovnanian Children's Hospital at Jersey Shore University Medical Center, the hospital's pediatric trauma center received verification from the Verification Review Committee, an ad hoc committee of the Committee on Trauma of the American College of Surgeons. Becoming a Level II Pediatric Trauma Center recognizes the team's dedication to providing optimal care for pediatric patients who experience a traumatic event, such as motor vehicle accidents, falls, sports injuries, drowning, or physical assault. It expands upon the Level II Trauma Center designation already held by the medical center.

The trauma team is continuously elevating the level of care and services offered to the community, and they recognize that pediatric patients have unique needs, very different from adults. The Pediatric Trauma Center physicians and team members are specifically qualified to address the shore region's most critical cases by treating life-threatening injuries around-the-clock. Jersey Shore is the only hospital in Monmouth and Ocean counties, and the eastern part of New Jersey, to earn this elite designation. The team takes great pride in knowing that it is one of only three hospitals in the state with Level II Pediatric Trauma Center verification.



## COMING SOON: AN IDEAL SPACE FOR LEADING PHYSICIANS

A groundbreaking ceremony took place to celebrate the start of a new construction project at Mountainside Medical Center. A new three-story, 45,735-square-foot Medical Arts Building will place 40 to 50 physicians directly across the street from the hospital, which has bordered Glen Ridge and Montclair since 1891. These doctors' specialties will include obstetrics and gynecology; internal medicine; family medicine; urology; general surgery; cardiology; orthopedics; ear-nose-throat care; pulmonology and endocrinology. Additionally, pediatricians from Hackensack University Medical Center's John M. Sanzari Children's Hospital and 17 physician assistants will work in the complex.

This new building will allow us to attract and retain leading primary care physicians and specialists.

We provide comprehensive outpatient and inpatient care within a small campus by comparison to other hospitals. This new building will also us to fully optimize our space by replacing an antiquated building, and redeveloping - ideally situating on a site that has historical significance to Mountainside and its community. The offices are anticipated to be completed in early 2020.



# Handling Crisis *and* GROWING

**L**ATE IN 2018, BAYSHORE MEDICAL CENTER reopened its ICU and two patient floors after a fire in February led to extensive damage. While the effects of the fire itself were minimal, the sprinkler system caused significant water damage that affected other areas of the hospital.

Experts worked around the clock to expedite the construction while ensuring all repairs were done thoroughly and safely. Bayshore Medical Center took advantage of the opportunity to renovate the affected areas, modernizing the design and creating more appealing patient rooms for community members.

The team worked tirelessly from the moment the incident occurred to return the hospital to full capacity.

The ICU was reopened and fully functioning in May and the affected second and third floor units were both reopened by October.

Although the incident reduced the hospital's capacity by 65 beds, thanks to Hackensack Meridian *Health's* immediate investment and the assistance of sister facilities during the crisis, Bayshore's patients did not experience any interruption in care.

While repairs were taking place, Bayshore Medical Center continued to care for the community and received several accolades, including the 2018 Top General Hospital award and its third consecutive 'A' rating from The Leapfrog Group, a nationally renowned safety advocacy group.





# *Peace of Mind*

**O**NE OF THE MOST VISIBLE EXAMPLES of program innovation and improvement was the launch of the Obstetrical Emergency Department (OB ED) at Ocean Medical Center. By recruiting an experienced team of 24/7 obstetrical gynecological hospitalists to its Labor & Delivery Department, Ocean Medical Center enhanced patient safety and improved the coordination and efficiency of OB care.

Patients who present in the Emergency Department with an obstetric emergency are immediately triaged to the OB ED where experienced on-site OB specialists provide fast emergency care. This program is the only one of its kind in the community to offer reassurance to women and provide the confidence from their regular physician knowing they are receiving immediate specialty care.

Since the OB ED launch in May, Ocean Medical Center has successfully treated 520 patients who have benefitted from the additional level of safety for women. By providing the right care at the right time, we give women peace of mind. They know they will receive quicker results and high-quality care.

The program also enhances throughput in the main ED and keeps the maternity patients out of the general sick population.



## LEADERS IN ENERGY EFFICIENCY

In December Hackensack University Medical Center held a ceremonial groundbreaking event to signify the beginning of construction of its Central Utility Plant (CUP) at Second and Atlantic streets in Hackensack. The CUP will provide power and utilities to the medical center in a more efficient and effective way.



## URGENT CARE CENTER IN MONROE

In July, Hackensack Meridian *Health* opened an urgent care center in Monroe in Middlesex County, adding to a growing convenient care network of 48 locations which offer high-quality, convenient care close to home. As care options grow beyond hospitals, Hackensack Meridian

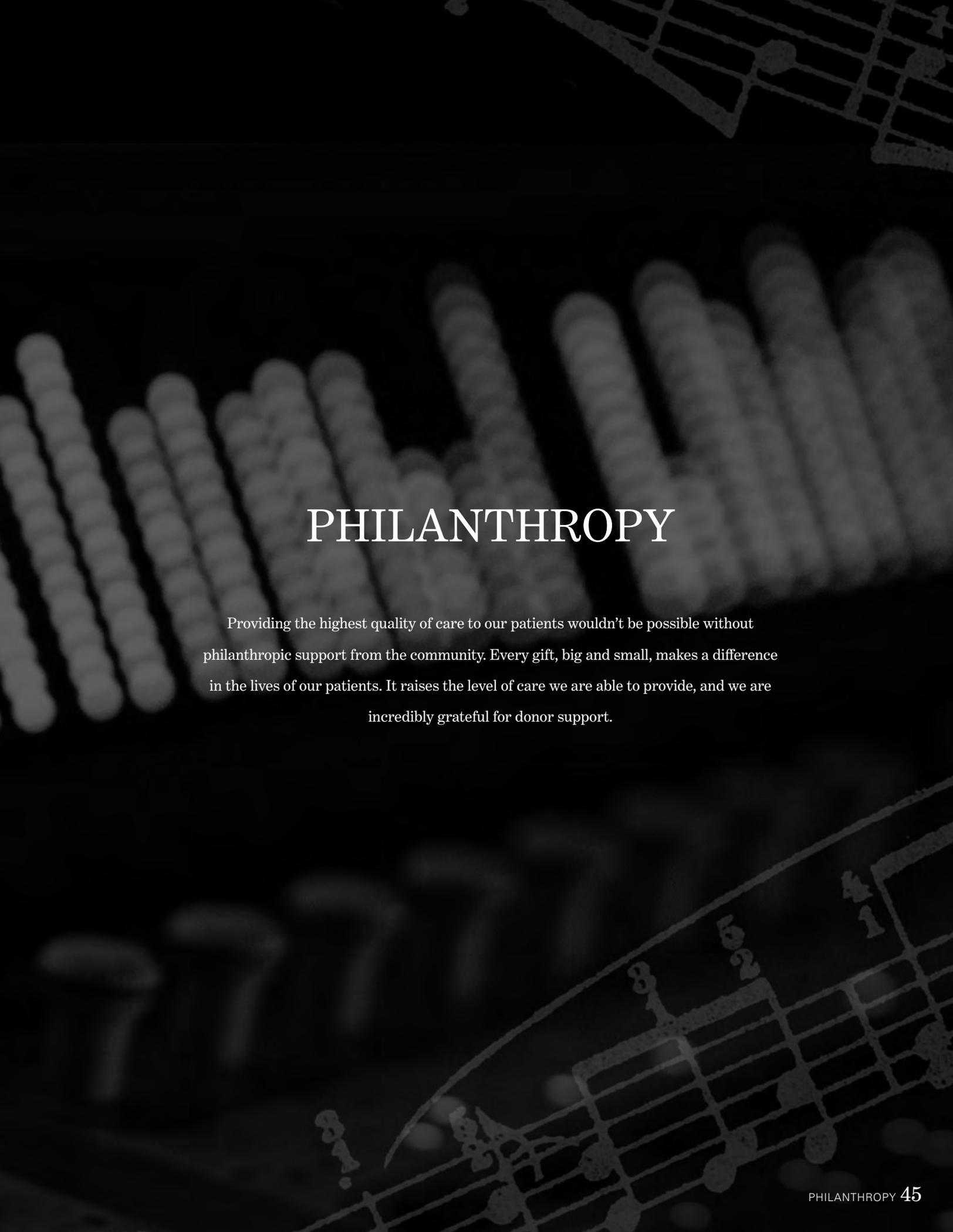
*Health* has developed a convenient care network that provides a variety of locations to treat acute, episodic medical needs. These convenient care locations include 14 emergency departments, two satellite emergency departments, 22 urgent care centers, 10 retail clinics and telemedicine offerings, comprising the state's largest convenient care network.



# level

*/'levəl/*

A position on a real or imaginary scale of amount, quantity, extent, or quality



# PHILANTHROPY

Providing the highest quality of care to our patients wouldn't be possible without philanthropic support from the community. Every gift, big and small, makes a difference in the lives of our patients. It raises the level of care we are able to provide, and we are incredibly grateful for donor support.

# A COMMUNITY EMBEDDED IN *Generosity*

## Philanthropy Throughout Hackensack Meridian *Health*



Total Dollars Raised

**\$63.5 M**



Number of Donors

**23,107**

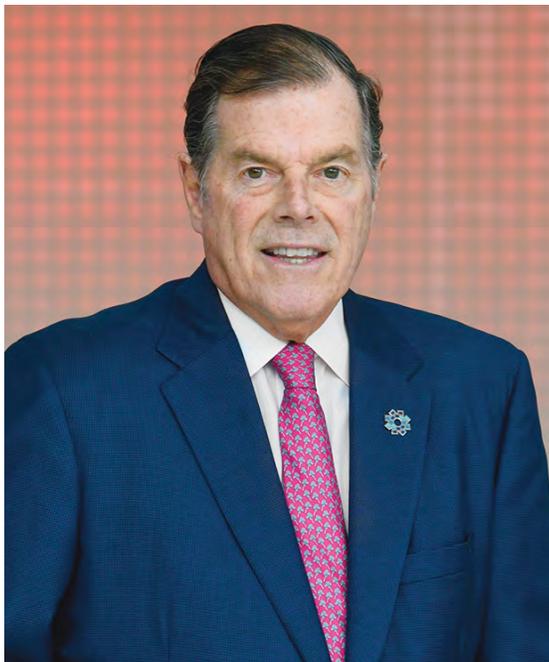
The following summarizes just a few of the many philanthropic highlights from 2018.



**JOHN C. MEDITZ**, co-founder and senior portfolio manager at Horizon Kinetics LLC and chairman of the Palisades Medical Center Foundation Board, made a generous \$10 million donation to enhance the Emergency Department. His gift is the largest donation ever made to the medical center. We are deeply grateful for John's motivational leadership and inspirational generosity. A valued member of our health care team of benefactors and trustees, John cares deeply about leading by example in order to elevate and advance the health and well-being of others. He also shares his expertise throughout the network, serving as a member of the Hackensack Meridian *Health* and Hackensack University Medical Center Foundation Boards.



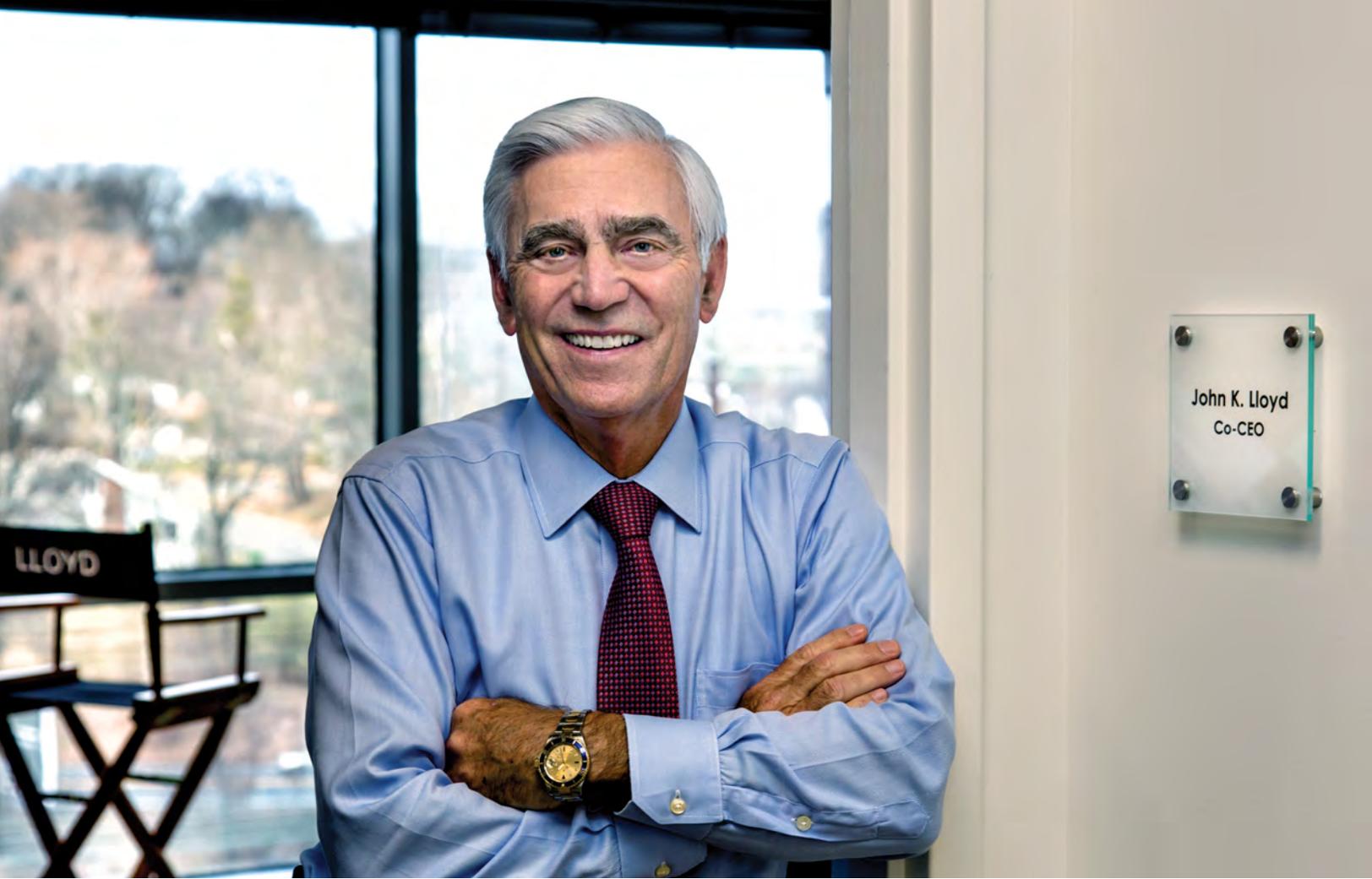
The capstone of the year for Bayshore Medical Center Foundation is a leadership gift made by the **GOLDEN DOME FOUNDATION** in honor of its founder, Dr. Robert H. Harris. The gift will support both the new Emergency Care Center at Bayshore Medical Center and an endowed nursing scholarship at Ocean Medical Center. The Golden Dome Foundation has deep local roots in Holmdel and many positive care experiences at Hackensack Meridian *Health* facilities. We are honored to celebrate this meaningful gift with the opening of the “Dr. Robert H. Harris Emergency Care Center” in the coming months.



**J. FLETCHER CREAMER, JR.** (Fletch), CEO of J. Fletcher Creamer & Son Inc., and his family helped ensure Hackensack University Medical Center’s evolution from a community hospital to an academic medical center, supporting numerous initiatives throughout the years. The family’s generous philanthropic giving spans decades and continues making a positive impact with the most recent gift supporting the medical center’s Second Street Pavilion project. Fletch’s significant financial contributions are enhanced by the gift of his time and varied expertise as he also so generously serves as a member of the Hackensack Meridian *Health* Board of Trustees.



JFK Foundation Board Member, **VINCENT AMABILE**, made a lead gift to help fund the expansion of the Cardiac Catheterization Lab and Cardiac Services at JFK Medical Center. In addition to his significant investment in the delivery of cardiac care, Mr. Amabile has also made major gifts in support of the JFK Emergency Department and the Stroke and Neuro-Specialty Unit, which was dedicated in honor of his father. In recognition of his continued generosity, Mr. Amabile was presented with the “JFK Medical Center Foundation Philanthropic Champion Award” by the leadership of HMJ-JFK and the JFK Foundation.



# Sincere Gratitude *for* John K. Lloyd *and* Joseph Simunovich

**A** **T THE END OF 2018,** former co-CEO of Hackensack Meridian Health, John K. Lloyd, FACHE, retired after more than 45 years of leadership in health care. Joseph Simunovich, former executive for SUEZ North America and chairman of Hackensack University Health Network, also stepped down as co-chair of the Hackensack Meridian Health Board of Trustees.

John Lloyd was named president of Jersey Shore University Medical Center in Neptune in 1982. In the early 1990s, he led the creation of Meridian Health and was instrumental in developing Meridian's continuum of care, which helped the organization meet and exceed the challenges of health care reform. In July of 2016, John helped spearhead the merger between Meridian Health and

Hackensack University Health Network and as co-CEO, provided oversight for all non-hospital businesses, including health ventures, population health and the foundations. John, along with his wife Maureen, were honored at the 2018 Meridian Health Foundation Gala, and team members rallied to raise funds as part of his tribute campaign. John, for many reasons, is one of the most loved and respected leaders in health care.

For more than 25 years, Joseph Simunovich has dedicated himself to the betterment of our health network, patients and the community. In 1991, Joe joined the Hackensack University Medical Center Board of Governors, and has since contributed countless hours and invaluable leadership to Hackensack University Health Network, Hackensack University Medical Center, Hackensack

University Medical Center Foundation and Hackensack Meridian Health as a whole. Since Joe's involvement with Hackensack University Medical Center and Hackensack Meridian Health, both have witnessed unprecedented growth and prosperity. His successful business career has undoubtedly contributed to his insightful and visionary direction and we are thankful that he will continue to serve as a member of the Hackensack Meridian Health board of trustees.

We are extremely grateful to celebrate both of these incredible leaders - John Lloyd and Joseph Simunovich. Countless team members, patients and community members are positively impacted by their hard work and dedication each day.



# *chorus*

*/'kôrəs/*

A part of a song that is repeated after each verse

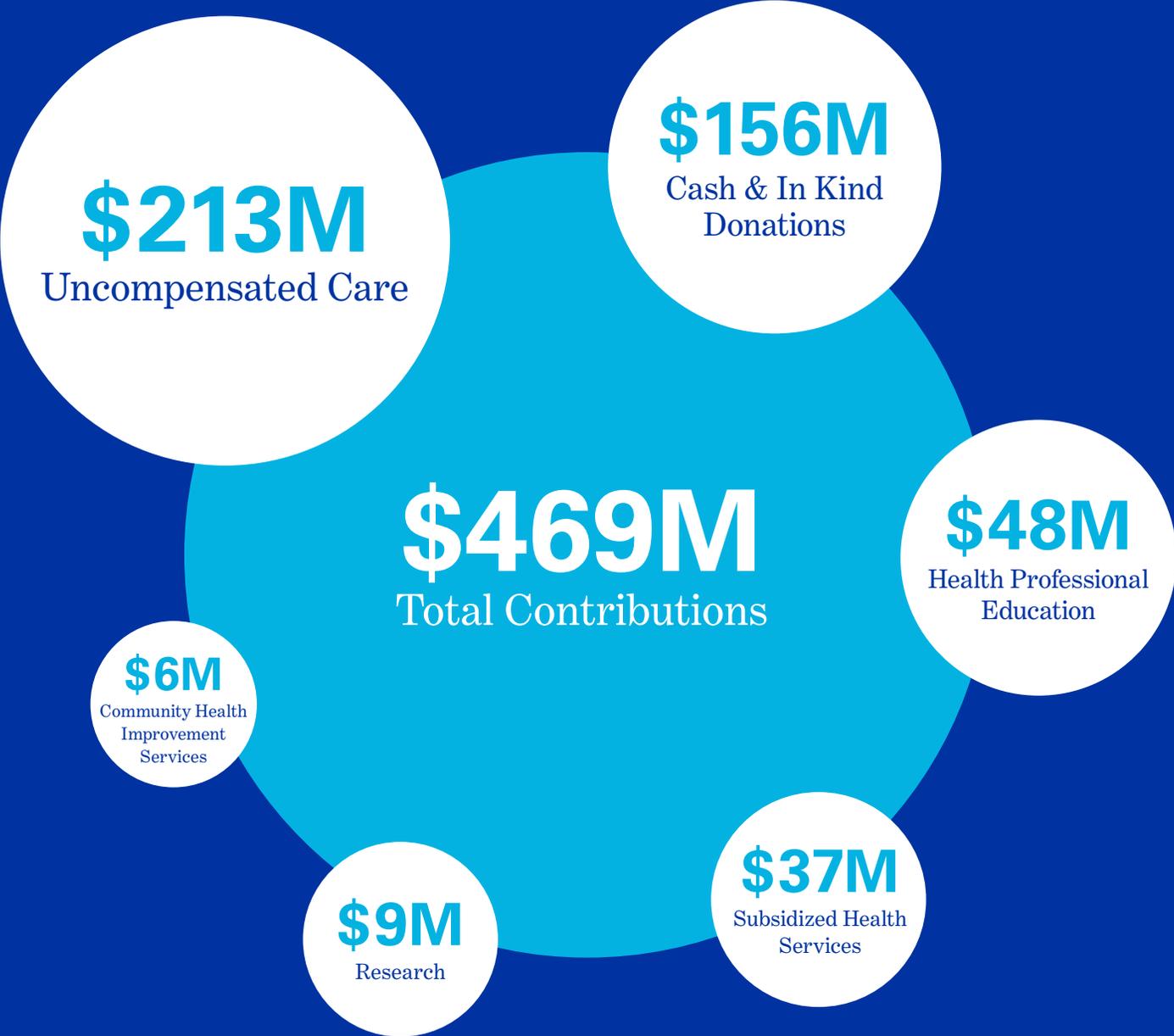


# COMMUNITY BENEFIT

In music, a chorus always repeats itself. People expect it and love to sing along.

At Hackensack Meridian *Health*, one staple that will always repeat itself is our commitment to providing community benefit - it's our chorus. Whether we are providing health screenings and education, clinical trials or uncompensated care, we are proud to meet the health care needs of our community.

*Hackensack Meridian Health's Community Contributions*  
*Total More Than \$469 Million*



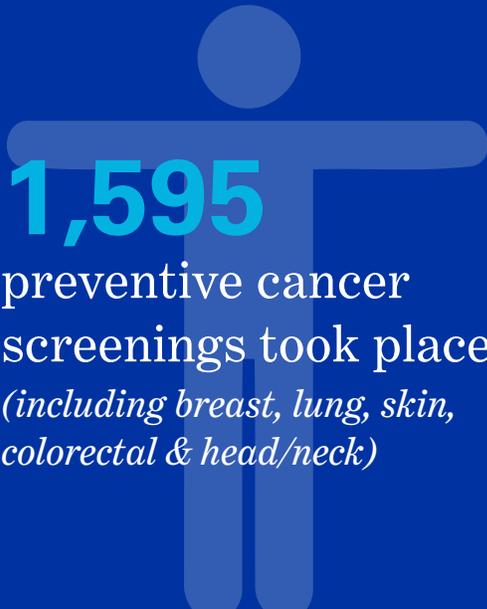
\* This report covers community benefit contributions made by Hackensack Meridian Health in 2017, the most recent year of available data. This section also only features Hackensack Meridian Health's not-for-profit hospitals and health ventures.

# Health Screenings

More than  
**55,000**  
preventive health  
screenings including:

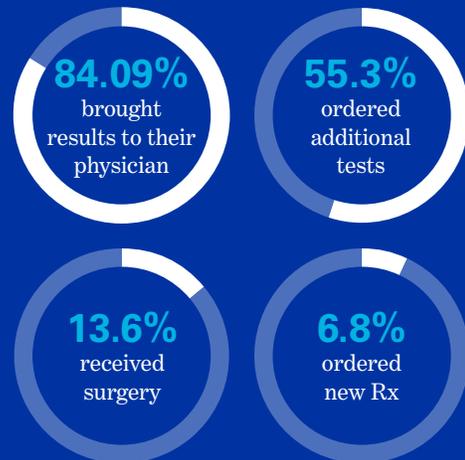
AngioScreen™  
blood pressure  
colorectal cancer  
cholesterol  
bone density  
memory  
diabetic retinopathy  
skin cancer  
*and more*

**1,595**  
preventive cancer  
screenings took place  
*(including breast, lung, skin,  
colorectal & head/neck)*



**2,007**  
community members  
received an AngioScreen™

Post-Screening Results  
for AngioScreen™ Patient Sampling



How did participants improve their  
health based on the results?



**6,000+**  
students were  
trained in CPR  
and AED use

# COMMUNITY EVENTS *and* SPONSORSHIPS

Hackensack Meridian *Health* hosts and participates in several events to engage with the community and promote healthy practices. Below demonstrates just a small snippet of the activity that occurs throughout the year!



## CELEBRATING LIFE AND LIBERTY

The John Theurer Cancer Center at Hackensack University Medical Center celebrated its largest and most successful Celebrating Life and Liberty event yet at MetLife Stadium- with over 5,000 patients, caregivers and staff in attendance. To honor, celebrate and support patients with cancer, André Goy, M.D., MS, chairman and director of the John Theurer Cancer Center and chief of the Division of Lymphoma, created the Celebrating Life and Liberty event, a day that gives patients and families an opportunity to come together, celebrate their journeys, and offer one another hope and support.



## A BREATH OF FRESH A.I.R.

The Center for Allergy, Asthma and Immune Disorders at Hackensack University Medical Center commemorated World Asthma Day by unveiling its new A.I.R. (Asthma Information and Relief) Express Mobile Care Unit. The unit is a 24-foot mobile camper outfitted with equipment and capabilities to screen patients for asthma. The A.I.R. Express program is now in its 14th year of operation at Hackensack University Medical Center.

*Since its inception in 2004 the A.I.R. Express Mobile Care Unit has provided free asthma screenings to:*

**1,000**  
local residents

**2,800**  
students



**FUN-FILLED AND FAMILY FRIENDLY**

The Community Day is one of Jersey Shore University Medical Center and K. Hovnanian Children’s Hospital’s signature annual events. The fun-filled family friendly day featured an interactive Children’s Health Fair with music and fun games. Valuable health information and free screenings that included blood pressure, BMI, cholesterol, stroke and bone density were also provided. More than 500 community members attended in 2018, enjoying a number of activities, all with a healthy twist.



**OUR FIRST FALL INTO HEALTH**

Ocean Medical Center kicked off its inaugural “Fall Into Health” community health fair where various educators and vendors lined the courtyard and interiors of Ocean Medical Center, providing valuable health information and screenings. The event also featured cooking demonstrations with free samples of healthy recipes and a 12-foot inflatable colon, demonstrating the different growths that can develop into cancer if left untreated.

**150+**  
attendees

---

**200+**  
screenings



**CONNECTING WITH THE KIDS**

Southern Ocean Medical Center and Stafford Intermediate School partnered along with local police department D.A.R.E officers and local anti-abuse leaders to present Project Aware, a dramatic presentation that informs and educates sixth-graders about the dangers of drug and alcohol abuse. Through realistic, dramatic presentations of real-life details that connect with students' lives and experiences, students learn the consequences of making bad choices and discover that they have the power to make smart decisions. The one-of-a-kind theatrical program begins at the Stafford Theater Arts Center in Manahawkin and continues to Southern Ocean Medical Center's Emergency Department and concludes with a de-briefing session where participants can best understand the potential health risks associated with substance abuse.

**400+** students educated



Photo credit: Amanda Stevens / Count Basie Center

**CONCERTED ACTIVITY**

In October, Hackensack Meridian *Health* and the Count Basie Center for the Arts unveiled the Hackensack Meridian *Health* Theatre, the new name for the historic venue housed on the Center's growing campus. As part of its current \$27 million expansion, the Basie Center will evolve as a world-class center for arts education, culture, and the performing arts, potentially doubling the number of its performance, educational and cultural offerings, while reaching a wider sector of the community through new partnerships and programs.

Hackensack Meridian *Health* and Riverview Medical Center strongly value the longstanding relationship with the Basie Center and we are proud to play a role in its expansion, while supporting the positive connection between music, the arts and health and healing. Our association with the Count Basie Center for the Arts is a natural extension of our dedication to improving the health and well-being of our patients and their families.



# Riverview Medical Center

## 90 YEARS OF CARE

2018 marked Riverview Medical Center's 90th year of providing care to the community.

Founded in 1928, Riverview Medical Center was originally Red Bank Hospital. The facility was housed in a small, renovated boarding house on Union Street in Red Bank. It had 29 beds, one operating room, a delivery suite and facilities for six newborns.

In 1929, Red Bank Hospital was officially renamed - Riverview Hospital. Throughout the 1930s, 40s and 50s, Riverview was in a constant state of construction and expansion. In 1957, a major fund-raising campaign by the Women's Auxiliary raised \$1,170,000 to build a new wing.

The Women & Children's Pavilion was redesigned in the 1990's to create beautiful private maternity suites, many with a view of the Navesink River. The Riverview Rehabilitation Center was established and became Monmouth County's only fully accredited comprehensive acute inpatient rehabilitation

facility. Riverview's Women's Diagnostic Center was also created to offer state-of-the-art women's services at an easily accessible location.

Today, Riverview Medical Center provides a wide range of health services, most notably - oncology, OBGYN services, cardiovascular services, and behavioral health. The Booker Cancer Center at Riverview provides patients access to the full continuum of cancer care - from diagnosis to treatment to home care.

Riverview Medical Center has a rich tradition of providing service to, and caring for, our community. The team has worked tirelessly to make Riverview Medical Center one of the best in the state and offer services that our patients can't get anywhere else.

# CLINICAL RESEARCH

Through unique collaborations with organizations such as large pharmaceutical companies headquartered in New Jersey – Hackensack Meridian *Health* offers studies of novel agents that are not available elsewhere, from promising targeted therapies to immunotherapies. Patients can receive the latest evidence-based treatments closer to where they live and work, across the entire Hackensack Meridian *Health* network.



## More than 500 clinical trials in oncology available for our patients

Many offering the latest innovations in diagnosis, treatment and prevention through our Phase I Clinical Trial Unit, Multiple Myeloma, Lymphoma, Leukemia, and BMT Research Programs

All Patients are routinely prescreened for clinical trial eligibility

2,000+ patients participating in oncology trials

About 1/3 of new oncology patients are enrolled

# EDUCATING *the* FUTURE

Hackensack Meridian *Health* has a robust residency and fellowship program that is only growing. We are proud to help teach the next generation of clinical experts who will care for our community.

## Hackensack Meridian *Health's* Residency and Fellowship Programs:

**26**

ACGME accredited programs

**3**

AOA accredited programs

**1**

CODA accredited program

**8**

non-accredited fellowship programs

### *Representing Diverse Specialties:*

#### RESIDENTS

120 Internal Medicine Residents  
44 Family Medicine Residents  
37 General Surgery Residents  
36 Emergency Medicine Residents  
23 Dental Residents  
17 Transitional Intern Residents

16 OB/Gyn Residents  
15 Neurology Residents  
14 Physical Medicine and Rehabilitation Residents  
12 Podiatry Residents  
10 Psychiatry Residents\*

9 Dermatology Residents  
8 Pediatrics Residents\*  
4 Pharmacy Residents  
1 Urology Residents\*  
1 Pharmacy – Emergency Medicine Resident

*\*Designates a new program*

#### FELLOWS

6 Cardiology Fellows  
6 Gastroenterology Fellows  
2 Heart Failure Fellows  
2 Structural & Congenital Heart Fellows  
2 Minimally Invasive Fellows  
2 Neurocritical Care Fellows

2 Pulmonary Fellows  
2 Nephrology Fellows  
1 Clinical Neurophysiology Fellow  
1 Sleep Medicine Fellow  
1 Brain Injury Medicine Fellow  
1 Pain Medicine Fellow  
1 Pediatric Dermatology Fellow

1 Robotic Surgery/Laparoscopy Fellow  
1 Female Pelvic Medicine and Reconstructive Surgery Fellow  
1 Critical Care Fellow  
1 Endourology Fellow  
1 Oncoplastic Fellow

More than 400 residents and fellows  
across Hackensack Meridian *Health*.

# Uncompensated Care

Every day, Hackensack Meridian *Health's* team of caregivers provide health services regardless of a patient's ability to pay. In 2017, Hackensack Meridian *Health* provided \$213 million in uncompensated care to our most vulnerable populations. This number includes charity care and unreimbursed Medicaid.

Our comprehensive clinics are in place to meet the unique health care needs of the community, offering a wide-range of services.

**JFK MEDICAL CENTER'S DENTAL CLINIC:** Since 1978, JFK's Dental Clinic has provided comprehensive dental care to more than 3,500 individuals annually, primarily serving those without dental insurance or strained by financial challenge. Each year, the clinic participates in the national event, Give Kids a Smile where exams, cleanings, fluoride treatment, sealants, x-rays, fillings and extractions were provided with an estimated value of \$6,500. There's also a pregnancy program where expectant mothers receive checkups and cleanings and a free tooth brush kit. Overall, there's a heavy senior citizen program at JFK Medical Center's dental clinic. Of the 4,703 active patients, 2,638 are over the age of 65.

**JANE H. BOOKER FAMILY HEALTH CENTER AND CENTER FOR DENTISTRY:**

There were 26,092 visits to the Jane H. Booker Family Health Center in 2018, with 5,844 visits to the Center for Dentistry. One of the most significant programs implemented in 2018 was the Integrating Behavioral Health in Primary Care grant, funded by the Nicholson Foundation. The grant is a collaboration between the Jane H. Booker Family Health Center and Behavioral Health services of Jersey Shore University Medical Center. The goals of the Behavioral Health Integrated program is to improve the health and wellness of the patients of the Family Health Center by imbedding a Behavioral Health Specialist and a behavioral health care coordination team directly into primary care as part of patient centered care. In 2018, there were 3,129 patients screened for depression with a valid tool and 21% screened positive for depression. Besides on the spot interventions, the Behavioral Health Specialist saw 317 patients in an individual basis. The grant will continue in to 2019.



**GEORGE & VITA KOLBER FAMILY HEALTH CENTER:**

The George & Vita Kolber Family Health Center provides the following clinics; primary medical, infectious disease (HIV/Hep C and hospital discharges, i.e. cellulitis), pediatric, obstetrical/GYN, podiatry, pain management and surgical care. The Family Health Center works closely with the Parker Family Health clinic in Red Bank to provide quality health care to the community. Care is provided from the prenatal period, through childhood, adulthood, and into the elder years of life. Similar to the Jane H. Booker Center, many of Red Bank's patients have chronic conditions such as diabetes, hypertension, obesity, and asthma and the Family Health Center also strive to help patients reach a level of self-care management. In 2018, services were provided to 5,167 patients with or without insurance. The Family Health Center also assists the patients without insurance with obtaining their medications. Patients can receive assistance with the application process for charity care, Medicaid and/or Affordable Care either through Riverview Medical Center's Access Services, or the Parker Family Health Center.

In 2018,  
services were  
provided to  
**5,167 patients.**



**A program that's particularly well-received at the Jane H. Booker Family Health Center is the Centering Pregnancy Program where pregnant women meet together, learn self-care and parenting skills, participate in a facilitated discussion about prenatal care, birth and infant care, and develop a support network with other group members.**

A young green plant with several leaves is growing in an orange plastic pot. The pot is filled with dark soil. In the background, there is a gravel surface and some gardening tools, including a blue trowel and a blue rake. The text "Sustainability HIGHLIGHTS" is overlaid on the image in a white, serif font.

# *Sustainability*

## HIGHLIGHTS

Hackensack Meridian *Health* is proud to embrace the connection between human health and a healthy environment. Through reducing energy and water consumption, to safer use of chemicals, healthier foods and practices and reduced waste, we are continually finding new ways to deepen our commitment to a sustainable future.

## Lecture Series

The first Environmental Health Lecture series commenced at the Hackensack Meridian School of Medicine at Seton Hall University. The lecture, developed by Benjamin Kligler, M.D., medical advisor to The Deirdre Imus Environmental Health Center, focuses on an overview of environmental health topics including common exposures, populations at increased risk, chemicals of concern, organics, GMOs, climate change and more, using evidence-based resources to discuss connections between environmental exposures and health problems. The course is designed to educate future health care professionals, doctors, LPNs, PTs, and more, on the importance of connecting health and the environment, with topics such as chemicals commonly found in our food, air and homes; flame retardants, personal care products, cleaning products and the impact those chemicals have on our health and the environment.

## Hospital Gardens

Many Hackensack Meridian *Health* hospitals have gardens, including:

**BAYSHORE MEDICAL CENTER:** The team members at Bayshore Medical Center launched their very own garden club. Club members planted and maintained an assortment of vegetables for all team members to enjoy on their patio outside of the cafeteria.

**JOHN THEURER CANCER CENTER:** Herbs, spices and vegetables from the John Theurer Cancer Center garden are used in the cooking studio where various classes take place.

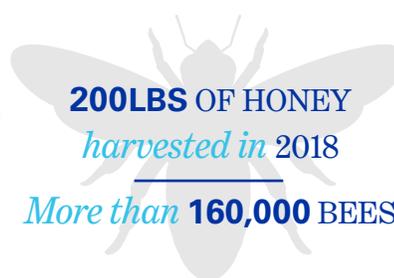
**RARITAN BAY MEDICAL CENTER:** Launched in 2015, The Learning Garden at Raritan Bay Medical Center is used to encourage healthy eating and proper nutrition. The mission of The Learning Garden is to educate team

members and the community about the importance of eating fresh produce as part of a healthy diet and provide instruction on gardening through hands-on and interactive education. Food & Nutrition services also provide healthy cooking programs that utilize the produce that is grown in the garden.

**RIVERVIEW MEDICAL CENTER:** Riverview Medical Center received Practice Green Health's Emerald Award recognizing an ongoing commitment to improving environmental performance and sustainability. An example of that commitment is the Riverview Medical Center Eco-Council's collaboration with the Rehab team to start a Team Member Garden. The herbs and vegetables grown were used in therapy for patients.

## Rooftop Honey

Apiaries on hospital rooftops help support the bee shortage while also enabling food and nutrition to harvest local honey for use in recipes for patients and visitors.



## University Partnership

Hackensack Meridian *Health* has an innovative partnership with Montclair State University's Summer Green Team Program. What started as a program just for New Jersey students has grown into a program that accepts students from colleges throughout the country. These students come from different majors and backgrounds and are placed on teams of five with various corporations/entities to help boost their sustainability programs. We have been fortunate to be able to host a team of students two years in a row.



# *pulse*

*/pʌls/*

Regular pattern within a bar or measure



# CONTINUED LEADERSHIP

We obviously believe there's an intense connection between music and health, but our "pulse" comes from the continued leadership that helps shape our great organization. With support from our dedicated volunteers on the Board of Trustees, we are able to achieve significant awards and recognition, not only locally, but on a national level.

# Awards & Recognition

## U.S. NEWS & WORLD REPORT ONCE AGAIN NAMES HACKENSACK MERIDIAN HEALTH HOSPITALS AMONG BEST IN NEW JERSEY AND NEW YORK METRO AREA.

**HACKENSACK MERIDIAN HEALTH**, New Jersey's largest and most comprehensive health network, is proud to announce that four of its hospitals – Hackensack University Medical Center, Jersey Shore University Medical Center in Neptune, Riverview Medical Center in Red Bank, and Raritan Bay Medical Center in Perth Amboy – are being recognized among the best hospitals in New Jersey and the New York Metro area for 2018-2019 by *U.S. News & World Report*. The 29th annual Best Hospitals rankings recognize hospitals that excel in treating the most challenging patients.

### HACKENSACK UNIVERSITY MEDICAL CENTER IS RANKED #2 IN NEW JERSEY AND #5 IN THE NEW YORK METRO AREA.

Hackensack University Medical Center continues to set the bar high for New Jersey hospitals. In addition to its Best Hospitals ranking, Hackensack University Medical Center is ranked nationally in orthopedics and high-performing in abdominal aortic aneurysm repair, chronic obstructive pulmonary disease, colon cancer surgery, heart failure, hip replacement, knee replacement and lung cancer surgery.

### JERSEY SHORE UNIVERSITY MEDICAL CENTER IS RANKED #4 IN NEW JERSEY AND #12 IN THE NEW YORK METRO AREA.

In addition, Jersey Shore is recognized as high performing in chronic obstructive pulmonary disease, heart bypass surgery and heart failure.

### RIVERVIEW MEDICAL CENTER IS RANKED #8 IN NEW JERSEY AND #16 IN THE NEW YORK METRO AREA.

In addition to Riverview's Best Hospital ranking, the medical center is high performing in chronic obstructive pulmonary disease, heart failure and hip replacement.

### RARITAN BAY MEDICAL CENTER IN PERTH AMBOY IS RANKED #10 IN NEW JERSEY AND #20 IN THE NEW YORK METRO AREA.

Raritan Bay is also recognized as high performing in heart failure.

### U.S. NEWS & WORLD REPORT: BEST NURSING HOMES

Three Hackensack Meridian *Health* nursing and rehabilitation facilities in Edison, Brick and Wall were recognized for "overall and short-stay rehabilitation." Two nursing and rehabilitation facilities in Shrewsbury and Ocean Grove were recognized for "short-stay rehabilitation."



### THE LEAPFROG GROUP PATIENT SAFETY GRADES

Eight Hackensack Meridian *Health* hospitals received 'A' grades: Bayshore Medical Center, Holmdel; Hackensack University Medical Center, Hackensack; JFK Medical Center, Edison; Jersey Shore University Medical Center, Neptune; Ocean Medical Center, Brick; Raritan Bay Medical Center, Perth Amboy; Riverview Medical Center, Red Bank; and Southern Ocean Medical Center, Manahawkin.



Hackensack Meridian *Health* hospitals have been Magnet-designated for more than two decades. Hackensack University Medical Center, Jersey Shore University Medical Center, Riverview Medical Center and Ocean Medical Center received the designation

five times; Raritan Bay Medical Center has received the Magnet designation three times and Bayshore Medical Center and Southern Ocean Center were designated in 2017 for the first time.

- Meridian Health was the first health system in the nation to receive Magnet designation.
- Hackensack University Medical Center was the first hospital in New Jersey and the second in the country to receive this designation.

### ASSOCIATION FOR HEALTHCARE PHILANTHROPY

Hackensack University Medical Center Foundation and the Meridian Health Foundation, have been recognized by the Association for Healthcare Philanthropy (AHP) as high-performing fundraisers in the health care industry. The Hackensack University Medical Center Foundation and the Meridian Health Foundation are among 54 U.S. and 10 Canadian development organizations recognized by the AHP for fiscal year 2018. Meridian Health Foundation has made the list for nine of the last ten years.

### PEOPLESOFT INNOVATOR AWARD FROM ORACLE

Hackensack Meridian *Health* received the People Soft Innovator Award for its innovative deployment of Oracle's Fluid HCM Employee and Manager Self Service and Elasticsearch module at the 2018 Oracle Open World conference.

Hackensack Meridian *Health* received the **2018 CHIME HEALTHCARE'S MOST WIRED** designation.



### HEALTHGRADES:

- Hackensack University Medical Center was one of only five major academic medical centers in the nation to receive Healthgrades America's 50 Best Hospitals Award for five or more years in a row

Becker's Hospital Review/Becker's ASC Review

## 100 Great Places to Work in Healthcare

### 2018 BECKER'S HOSPITAL REVIEW:

- **Becker's 150 Top Places to Work in Healthcare:**

Hackensack Meridian *Health*  
(eighth consecutive year and every year since its inception)

- **Becker's 100 Great Hospitals in America:**

Hackensack University Medical Center  
(seven consecutive years and every year since its inception)

**2018 BECKER'S HOSPITAL REVIEW:**

**Becker's 100 Great Leaders in Healthcare:** Robert C. Garrett

**Becker's 30 Hospital and Health System CXOs to Know:**  
Nancy Corcoran-Davidoff

**Becker's 150 Hospital and Health System CFOs to Know:**  
Bob Glenning

**Becker's 52 Great Health Systems to Know:**  
Hackensack Meridian *Health*

**Becker's 100 Hospitals and Health Systems with Great**

**Great Heart Programs:** Hackensack Meridian *Health*

**Becker's 100 Hospital and Health Systems with Great**

**Orthopedic Programs:** Hackensack University Medical Center

**Becker's 100 Hospitals with Great Neurosurgery and Spine Programs:** Hackensack University Medical Center

**Becker's 100 Hospitals and Health Systems with Great**

**Oncology Programs:** Hackensack University Medical Center

**Becker's 68 of the Greenest Hospitals in America:**

Hackensack University Medical Center



**NATIONAL RESEARCH CORPORATION  
CONSUMER CHOICE AWARD 2016/17:**

- Hackensack University Medical Center: only hospital in Bergen County, and has won 21 consecutive times - every year since the award's inception. Also the co-winner in the Jersey City market for the sixth consecutive year.
- Jersey Shore University Medical Center is the only hospital in the Monmouth-Ocean market, and has received the award nine times.



**STANDARD & POOR'S GLOBAL RATINGS: (JULY 2016)**

- Hackensack Meridian *Health* upgraded from an "A" to an "A+" on its fixed rate bonds with an outlook of stable
- Hackensack University Medical Center upgraded from "A-" to "A+" with an outlook of stable
- Palisades Medical Center rating raised on bonds issued to "A-" from "BBB-" also with a stable outlook



Ellis Island Medal of Honor to Ihor S. Sawczuk, M.D., regional president of the Northern Market and Heather Choi, member of the Hackensack University Medical Center Foundation Board of Trustees



**JOINT COMMISSION GOLD SEALS OF APPROVAL:**

- Hackensack University Medical Center (24)
- Jersey Shore University Medical Center (5)
- Riverview Medical Center (5)
- Palisades Medical Center (2)
- Mountainside Medical Center (7)
- Ocean Medical Center (5)
- Bayshore Medical Center (1)
- Pascack Valley Medical Center (3)



**HOSPITALS & HEALTH NETWORK MAGAZINE:**

- Top 100 Most Wired and Top 25 Most Wireless Health Systems in New Jersey (Hackensack University Medical Center & Meridian Health)



**HACKENSACK MERIDIAN HEALTH HOSPITALS RECEIVED THE FOLLOWING PRACTICE GREENHEALTH AWARDS:**

- Hackensack Meridian *Health*, recognized for Environmental Excellence with a System for Change Award
- Hackensack University Medical Center recognized as a Practice Greenhealth Top 25 Green Hospital for the sixth consecutive year and as a Circle of Excellence facility, among the top 10 in the United States, in categories including Leadership, Environmentally Preferable Purchasing, Safer Chemicals, and Energy.
- Bayshore Medical Center, Emerald Award and Center Circles of Excellence for Environmentally Preferable Purchasing
- Jersey Shore Universal Medical Center, Emerald Award and Circles of Excellence for Environmentally Preferable Purchasing
- Ocean Medical Center, Emerald Award and Center Circles of Excellence for Environmentally Preferable Purchasing
- Riverview Medical Center, Emerald Award, Making Medicine Mercury Free, and Circles of Excellence for Environmentally Preferable Purchasing
- Raritan Bay Perth Amboy, Partner of Change
- Raritan Bay Old Bridge, Partner of Change
- Southern Ocean Medical Center, Emerald Award



**2018 NJBIZ ICON HONORS:** Gordon Litwin

**2018 NJBIZ – HEALTHCARE HEROES:**

- Volunteer of the Year: Ro Sorce (winner)
- Innovation Hero: Hackensack Meridian *Health* Pediatric Behavioral Health Collaborative (finalist)
- Physician of the Year: Arno Fried, M.D. (finalist)
- Physician of the Year: Omar Baker, M.D. (finalist)
- American Heart Association with American Heartsavers and Stroke Heroes Award: Andrea Hicks and David Simon at Hackensack University Medical Center
- American Hospital Association HAVE Awards honoring volunteerism: Tackle Kids Cancer
- CIANJ CEO Best Practices Award recognizing Bob Garrett and John Lloyd, on behalf of Project Aware at Southern Ocean Medical Center
- CIANJ Companies that Care recognizing Family Promise at Jersey Shore University Medical Center
- MD Advantage Insurance Edward J. III Award – the Verice M. Mason Community Service Leader Award honoring David Kountz, M.D., MBA
- MD Advantage Insurance Edward J. III Award – Outstanding Medical Educator Award honoring Bonita Stanton, M.D.
- Silver Gull Award, Monmouth-Ocean Development Council recognizing Jersey Shore University Medical Center's HOPE Tower
- United Hospital Fund Trustee of the Year Award: Rich Henning

## Hackensack Meridian *Health* Board of Trustees

Gordon N. Litwin, Esq. <i>Chairperson</i>	Gregg Azcuy	Peter C. Gerhard
Frank L. Fekete, CPA <i>Vice Chairperson</i>	James M. Bollerman	Gail Gordon, Esq.
Keith Banks <i>Secretary</i>	Stephen T. Boswell, PhD	Lawrence R. Inserra, Jr.
Peter S. Reinhart, Esq. <i>Treasurer</i>	J. Fletcher Creamer, Jr.	Michael A. Kleiman, DMD
Joseph Simunovich <i>Immediate Past Chair</i>	Frank DeCongelio	Thomas J. Kononowitz
Robert C. Garrett, FACHE <i>CEO</i>	Domenic M. DiPiero, III	John C. Meditz
	Thomas J. Dolan	Mary Meehan, PhD
	Kathleen T. Ellis	Alfred J. Schiavetti, Jr.
	Leecia R. Eve, Esq.	Peter H. Wegener, Esq.
	James J. Galeota	

## Hackensack Meridian *Health* Hospitals Corporation Board of Trustees

Richard Henning <i>Chairperson</i>	Meredyth Armitage	Robert O'Hara
Rosemarie Sorce <i>Vice Chairperson</i>	Aida Capo, M.D.	Edward Piccinich
Marvin Goldstein, Esq. <i>Secretary</i>	Peter S. Falvo, Jr., Esq.	Shawn Reynolds
Peter S. Reinhart, Esq. <i>Treasurer</i>	Gregorio Guillen, M.D.	Edward Salzano
Thomas Kononowitz <i>Immediate Past Chairperson</i>	Peter O. Hanson	Anthony Scardino
Robert C. Garrett, FACHE <i>CEO (Ex-Officio)</i>	Susan Hassmiller, PhD, RN	Andrea Schneiderman
Mark S. Stauder <i>COO (Ex-Officio)</i>	Peter Hetzler, M.D.	Samuel Toscano
Gordon N. Litwin, Esq., <i>HMH Board Chair (Ex-Officio)</i>	Joseph Jankowski	Pranaychandra Vaidya, M.D.
Massimo Napolitano, M.D. <i>Ex-Officio / Co-Chair Medical Council</i>	Luke Kealy, Esq.	Frank Vuono
Steven P. Lisser, M.D. <i>Ex-Officio / Co-Chair Medical Council</i>	Thomas Lake, M.D.	John Wilcha
	William Lawless, PhD	Walter Wynkoop, M.D.
	Christopher Maher	
	Gloria Martini	
	William Murray	
	James Napolitano, Esq.	







Hackensack  
Meridian *Health*